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Assessing the Implementation of the Modern Policing Project

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Abstract: This research aims to assess the people's satisfaction towards police working by comparing their satisfaction towards police stations before and after implementing modern policing approaches. Then, the research also compares such modern police stations with other police stations nearby by interviewing and observing people and analyzing documents. The survey was also conducted by asking 60 people in the areas how much they feel satisfied with police work of three modern police stations, namely Phasi-Charoen, Bang-Keaw and Pattaya. The police work includes:

1. People's satisfaction towards police service processes

Overall, for the Phasi-Charoen police station, the Bang-Keaw police station and the Pattaya police station, the satisfaction scores towards police service processes increased from 72.34% to 75.25%, from 73.10% to 82.36% and from 64.39% to 77.08%, respectively.

2. People's satisfaction towards police officers and staffs in the police stations

Overall, for the Phasi-Charoen police station, the Bang-Keaw police station and the Pattaya police station, the satisfaction scores towards police officers and staffs in the police stations increased from 73.62% to 77.23%, from 73.12% to 83.44% and from 64.61% to 77.64%, respectively.

3. People's satisfaction towards facilities in the police stations

Overall, for the Phasi-Charoen police station, the Bang-Keaw police station and the Pattaya police station, the satisfaction scores towards facilities in the police stations increased from 65.72% to 72.78%, from 72.07% to 82.26% and from 63.10% to 73.80%, respectively.

5201 words (excluding abstract, tables and references)

Introduction

1 Concepts and Theories about Modern Policing

Office of Justice Affairs, Ministry of Justice (2016) conducted the research named "The Approaches to Developing Modern Policing" by publishing the paper about modern police station model, and it divides concepts of developing modern police stations into 5 parts as follows:

1.1 Concepts about designing police stations for preventing crimes and improving people's confidence

Designing a police station is important to improve effectiveness of serving people and to meet



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Handbook

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27/11/2018

Time	Activity	Location	Topic	Speaker	Organization
08:30-08:50	Workshop Exchange	Multifunction Hall	Smart Policing Strategies in the Age of Big Data	Zhang Zhao-dan	President of Jilin Police College, China
08:50-09:10			Smart Policing: A Note on Practice in the United States	Wang Hui-shi-Ming	Chairman of Professor Committee of University of Houston-Downtown, USA
09:10-09:30			Process Reengineering of Modern Policing Under the Background of Smart Policing	Yan Zhao	Vice-Director of Political Department Office of Shanghai Municipal Public Security Bureau
09:30-09:50			A Study on Application of Smart Policing	Jiang Ru-wang-bo	Superintendent of Smart Policing Intelligence Center, Kerlan National Police University
			Tea Break		
10:05-10:25	Workshop Exchange	Multifunction Hall	Research on Data Modeling for Public Security Application	Chen Nan-zhen	Associate Professor of Shanghai Jiao Tong University China
10:25-10:45			Assessing the Implementation of the Modern Policing Project	Pitipon Muegkhamwari	Lecturer of Faculty of Police Science, Royal Police Cadet Academy, Thailand
10:45-11:05			Smart Policing and Innovation of Police Education	Lee Chee Chiew	Deputy Assistant Commissioner, Deputy Commander of the Police Training Command, Singapore Police Force
11:05-11:25			Interaction		
			Lunch Break		
13:45-14:05	Workshop Exchange	Multifunction Hall	The Modernization of Police Education and Intellectual Police Professional Training in the New Era	Wang Long	Director of Education and Training Research Centre, People's Public Security University of China
14:05-14:25			Some Innovations in the Education Process at the Saint-Petersburg University of the MIA of Russia	Rodichev Maxim	Associate Professor of Department of the Criminal Intelligence Operations of the Saint-Petersburg University of the MIA of Russia
14:25-14:45			Research on Cultivation Plan of Smart Policing Talents	Zhang Chuan-bao	Vice-Director of Department of Image and Network Investigation, Railway Police College, China
14:45-15:05			Professionalising Policing through introduction of an Education Qualification Framework	Rod Jarman	Director of the London Policing College, University of West London, UK
			Tea Break		
15:20-15:40	Workshop Exchange	Multifunction Hall	Research on the Cultivation of Modern Police Talents Education under the Background of Big Data	Zhou Guo-min	Vice-Director of Department of Computer and Information, Zhejiang Police College, China
15:40-16:00			Exploration on Fragmentation Education and Training of Grass-roots Public Security Organs in the Era of Big Data	Liu Jian	Vice-Director of Department of Computer Science, Guizhou Police College, China
16:00-16:20			Interaction		
			Closing speech by Han Yong, Member of CPC Committee of Shanghai Municipal Public Security Bureau, Secretary of the Party Committee and Executive Director of Shanghai Police College		